# **Toby/Christine Malone**

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## **Qualifications**

- \*Over 10+ year's customer service experience.
- \*People person that works well independently with others
- \*Effect communication and listening skills.
- \*Displays a contagious, enthusiastic and positive attitude.
- \*Basic computer skills Internet Explorer and email plus basic word processing.

#### Work Experience:

#### Volunteer Lutheran Church

May 2019- Present

- \*Assist with serving food to homeless.
- \*Assist in cleaning up church.

### Fry's September 2017- December 2017

Courtesy Clerk-Phoenix, Arizona

- \*Bagged Groceries.
- \*Collected shopping carts.
- \*Assisted customers with returns.
- \*Returned unwanted merchandise to shelves.

### Halloween City October 2016- October 2017

Customer Service Associate (Seasonal)-Phoenix, Arizona

- \*Assisted customers with finding merchandise.
- \*Monitored shoppers to ensure merchandise was not stole.

### Focus Employment Services (Bookman's) October 2016- December 2016

Paid Intern-Phoenix, Arizona

- \*Processed merchandise from backroom to sales floor.
- \*Cleaned shelves and merchandise.
- \* Polished CD's and DVD's.

### Food City January 2014-August 2014

Courtesy Clerk Phoenix, Arizona

- \*Assisted customers with product location and purchase process.
- \*Arranged for provision of services to customers and accepted returns.
- \*Restocked returned merchandise.
- \*Greeted Customers.
- \*Inspected and adjusted to meet needs of customer.

#### Home Fur Good

March 2013-May 2014

Volunteer

Phoenix, Arizona

- \*Exercised and attended to animals.
- \*Assisted veterinarians in examining animals to determine the nature of illness or injuries.
  - \*Cleaned and maintained kennels, animals holding areas, examination and Operating rooms.
  - \*Held or restrained animals during veterinary procedures.
  - \*Participated in general dog play activities.
  - \*Helped match seniors, students and others with pets.

#### Handyman Haven

May 2004-September 2009

Package Handler

Tucson, AZ.

- \*Assembled, lined, and padded cartons, crates, and containers.
- \*Examined and inspected containers, materials, and products to meet packing Specifications.
- \*Loaded materials and products into package processing equipment.
- \*Marked and labeled containers, containers tags, or products using marking tools.
- \*Measured, weighed, and counted products and materials.
- \*Placed products on moving equipment or in specified areas such as loading docks.
- \*Removed completed or defective products or materials.

# High School

Andress Eagle High School, El Paso, TX 1991

## **Mortuary Degree**

Western Technical Institute, El Paso, TX 1991

\*completed four years of training to become a mortician.